

Centricity EDI Services

Complete revenue cycle management service



No one likes rejection. Especially when

The reasons for rejected claims are different. Mismatched zip code. Invalid insured ID. Patient not eligible. But the bottom line stays the same – less money and more headaches.



it ties up resources.

Transform your revenue cycle process with an exclusive service offering – available only to GE Healthcare Centricity® customers – dedicated to improving your revenue cycle through automation and standardization.

Centricity EDI Services combine expert management support with advanced integrated software to help you speed up the revenue cycle, increase productivity and accelerate reimbursements.

GE provides a single comprehensive solution to address all your EDI needs. With Centricity EDI Services as your exclusive EDI vendor, workflow interruptions are minimized and revenue cycle management is enhanced.

The unique revenue cycle management benefits of Centricity EDI Services provide a solid return on investment – which is always met with acceptance.



Dashboard view on the Centricity EDI Services customer portal showing a quick summary of the status of EDI transactions.



Seeing

Imagine the value of having an extra set of eyes to manage and proactively monitor your revenue cycle – without using any additional FTE resources. It's almost too good to believe.

Centricity EDI Services provides results-based solutions that help you manage the collection process using fewer resources. Our expert service and integrated software can improve the management of your revenue cycle.

Through proactive monitoring, automation and standardization, GE's full-service EDI solution delivers measurable improvements that impact your ROI:

- Improved financial performance
- Improved FTE efficiencies
- Enhanced integrated workflow
- Support for ANSI X12 standards

Centricity EDI Services' automated check points throughout the claims process produce quantifiable results like fewer rejections, faster turnaround times, and reduced days in accounts receivable.

Documented financial performance improvements.

- Interactive eligibility verification can be done quickly and easily, reducing denials and write-offs.
- Faster claim and remittance file processing – typically within one hour – improves time to payment adjudication.
- Payer edit integration allows earlier identification of problem submissions, so claims can be corrected sooner and payments received faster.
- Cleaner claims and decreased rejections result in improved cash flow.

Proven FTE efficiencies.

- Automated eligibility verification and claims status checking reduce unnecessary effort.
- EDI transactions integrated in the workflow reduce manual processing, increasing staff productivity.
- Fewer claim corrections free up your staff for more value-added projects.
- Electronic remittance advice significantly reduces manual payment posting.

Validated value-added services.

- Best practices from GE make payer edits easier to understand and manage.
- Proactive monitoring and support detect payer issues impacting numerous customers – often before you realize there is a problem.
- The Centricity EDI Services team works with you to anticipate and reduce problems and improve issue resolution times.
- Payer analyses through reporting and web-based tracking allow you to take a closer look at transaction volumes, file and claim levels, rejection highlights and rejection details.
- The Centricity EDI Services team works to eliminate EDI “black holes” to reduce financial risk.

is believing.

Simplified, single vendor solution

All it takes is one call to address your EDI questions or problems. It's that easy. Your dedicated Centricity EDI Services support team manages all your payer and third-party relationships – and takes ownership to work with you for any issue resolution.

True integrated workflow

Since GE Healthcare designed and produced your existing Centricity Business solution, as well as Centricity EDI Services, everything functions together seamlessly. Integrated EDI transactions enhance workflows across Centricity application suites throughout your revenue cycle.

The right healthcare partner

GE Healthcare has helped leading healthcare organizations manage their revenue cycles for over three decades. You can count on GE – a trusted leader in healthcare and IT – to be there for you long term.

Stamp of approval.

Centricity EDI Services supports:

- Eligibility verification
- Electronic claims
- Electronic remittance
- Claim status*
- Referral/authorization*



*Currently only available for Centricity Business customers.

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Healthcare Re-imagined

GE is dedicated to helping you transform healthcare delivery by driving critical breakthroughs in biology and technology. Our expertise in medical imaging and information technologies, medical diagnostics, patient monitoring systems, drug discovery, and biopharmaceutical manufacturing technologies is enabling healthcare professionals around the world to discover new ways to predict, diagnose and treat disease earlier. We call this model of care “Early Health.” The goal: to help clinicians detect disease earlier, access more information and intervene earlier with more targeted treatments, so they can help their patients live their lives to the fullest. Re-think, Re-discover, Re-invent, Re-imagine.

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imagination at work