

Virtually SPEAKING

Volume 11, Issue 7

October 2006



NEW SERVICE
PACK FOR
CENTRICITY

Upgrade to the latest Service Pack, 7.1.0, by calling our support department at 1-888-950-0688, option 1.

Sneak-a-peek

- ◆ *Important information regarding the NPI Update. See page 2 for more details .*
- ◆ *Informative EMR Announcements, details on page 3.*

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They're Here...
The release of the 2007 ICD 9 Codes is now available. To receive a disk, please call VOW or complete the enclosed form and fax it to us!

The Wave of Webinars

If you have not already joined one or more of our webinar sessions this year to learn the basic functionality of the VOW add-on modules, here's your opportunity to do so. Many of our customers have joined the webinars to gain knowledge on how our products enrich their Centricity® investment.

We send out webinar invitations via e-mail at the beginning of every month, which specifically features that month's sessions. Registering for a webinar is simple. All you do is send an e-mail with your name, company name, title, phone number and the webinar session you have selected to info@virtualofficeware.net.

Here is a look at the upcoming webinars offered in the fourth quarter. You will also find general webinar information and the schedule on our website at www.virtualofficeware.net.

Please keep in mind the webinars are not training sessions, they are only product overviews. The sessions are complimentary (at no cost) for all attendees.

4th Quarter Webinar Schedule

October Webinars:

10/11/06 12:00pm EST - Word Helper
10/25/06 12:00pm EST - QuickPay, Samples/Inventory Manager

November Webinars:

11/8/06 12:00pm EST - Claim Edit Manager
11/22/06 12:00pm EST - Pinpoint

December Webinars:

12/13/06 12:00pm EST - Procedure Fee Manager
12/27/06 12:00pm EST - ReportWeb, Report Publisher

****If you have not received an invitation at this point in time and wish to be added to our recipient list, please send an e-mail request to info@virtualofficeware.net.***

2006 Fall Tradeshow Events

9/21/06	American College Physicians Scientific Meeting
9/21-9/22/06	Ohio Assn of Community Health Ctrs Clinical Conference
10/4/06	Fairfield County Medical Assn
10/5-10/7/06	GE User Summit
10/12-10/13/06	Bones of PA
10/15-10/17/06	Community Health Care Assn of New York State IT Summit
10/25-10/27/06	Michigan State Medical Society Scientific Meeting
10/26-10/27/2006	PA Physician Administrators Assn 2006 Fall Conference





Bobbi Bailey,
*EMR Technical/Support
Specialist*

Bobbi came to VOW with a Bachelors Degree in Management and Human Resources and an Associates Degree in Medical Secretarial Services. During her professional career, Bobbi has gained 12 years of administrative and IT experience.

She had spent the majority of that time managing administrative tasks in a nursing unit of a hospital and eventually building and maintaining the staff's scheduling software.

Bobbi later went to work in a multi-physician office, where she worked with the Centricity® Practice Management and Electronic Medical Record systems. She had also gained technical skills maintaining the office's computer server.

In her current position at VOW, Bobbi installs the EMR database along with various EMR interface modules such as, CCC, Biscom, SRS Software, the MIK (Millbrook Integration Kit), and Rosetta Stone.

Besides working with installations, Bobbi also addresses Centricity data transmissions and configurations, as well as troubleshooting issues concerning third party vendor software programs.

Recently, Bobbi began training customers on how to build and/or modify Visual Form Editor and Encounter Form Editor clinical content forms.

She is a busy woman, but still finds time to spend with her family!

Centricity PM Schedule

Administration for New Practice Managers
Tuesday, October 17 9:00am - 4:00pm

Billing for New Employees
Wednesday, October 18 9:00am - 4:00pm

Payment Entry for New Employees
Thursday, October 19 9:00am - 4:00pm

Patient Management for Front Office Staff
Friday, October 20 9:00am - 4:00pm

Administration Refresher for Practice Managers
Wednesday, November 15 9:00am - 12:00pm

Schedule Template Refresher
Wednesday, November 15 1:00pm - 4:00pm

Back Office Billing Refresher
Thursday, November 16 9:00am - 12:00pm

Payment Entry Refresher
Thursday, November 16 1:00pm - 4:00pm

Accounts Receivable Management
Friday, November 17 9:00am - 12:00pm

Reports Overview
Friday, November 17 1:00pm - 4:00pm

For availability, pricing, or additional information on these classes or other customized classes, please contact our Training Supervisor at 1-888-950-0688 or by e-mail at training@virtualofficeware.net.

****Classes are subject to cancellation 2 weeks prior to the specified training date if there are no attendees registered to take them.***

NPI Update

GE has notified us that a service pack will be released to accommodate the necessary changes required for both paper and electronic claim submission concerning NPI numbers. GE has not provided a specific release date for this service pack, but we have been guaranteed that it will be available prior to the deadlines set forth by CMS.

While Centricity 2004 has a field shared with the tax ID that can store the NPI number, both GE and Virtual OfficeWare do not recommend using this field until this service pack has been released and applied to your system.

If you have a carrier that requires the NPI number prior to the availability, please contact our office for assistance.

PLEASE NOTE – THE NPI SERVICE PACK WILL NOT BE RELEASED FOR VERSIONS PRIOR TO CENTRICITY PRACTICE MANAGEMENT 2004. IF YOUR OFFICE IS NOT ON THIS VERSION PLEASE CONTACT OUR OFFICE TO DISCUSS UPGRADE OPTIONS.

For information on obtaining an NPI and answers to frequently asked questions please connect to the CMS link, <https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart>

Important Dates for NPI Transition:

May 23, 2005 – January 2, 2006

CMS claims processing systems will accept an existing legacy Medicare number and reject as "unable to process" any claim that includes only an NPI.

January 3, 2006 – October 1, 2006

CMS systems will accept an existing legacy Medicare number or an NPI as long as it is accompanied by an existing legacy Medicare number.

October 2, 2006 – May 22, 2007

CMS systems will accept an existing legacy Medicare number and/or an NPI. This will allow for 6-7 months of provider testing before only an NPI will be accepted by the Medicare program.

January 1, 2007 – April 1, 2007

CMS will accept Form CMS1500 (12-90) or Form CMS1500 (08-05).

April 2, 2007

CMS will only accept Form CMS1500 (08-05).

May 23, 2007

CMS systems will only accept an NPI.

Last Opportunity in 2006 for VFE Training

The final Visual Form Editor training classes of 2006 are scheduled for October 24th and 25th. Classes will be held in our Pittsburgh training facility. If you have purchased Visual Form Editor and would like to learn basic form modification, please contact our office for information on these classes.

Centricity EMR Users to Receive Updated Clinical Data More Often

In order to provide up-to-date medication and formulary data to Centricity users promptly, GE Healthcare has decided to update the information on a monthly basis. Only one update will be released per month, which will be incremental or full in nature. Please call our support department at 1-888-950-0688, option 1 if you have any questions.

Implementing Centricity EMR 2005

Over the next few weeks, Virtual OfficeWare will be sending information out to all customers that are currently on Centricity EMR v5.6 regarding upgrading to Centricity EMR 2005. Some of the new features include:

- * Oracle upgrade to v10g
- * Ability to attach and annotate chart images
- * Allergies and adverse reactions – including medication interaction verification
- * Clinical Web Services – Dosing tools, growth charts, and medication monographs
- * New and updated clinical content

Please note that this is not a required upgrade at this time.

The Beneficial Acquisition

On January 6, 2006, GE Healthcare acquired the CCCQE™ clinical content package from Clinical Content Consultants, LLC (CCC). Today, we are pleased to announce the release of CCC v8.3.5. This release contains enhancements including faster loading time and less memory use. For information on upgrading your version of CCCQE please contact our support department.

NEW Additions...

We have expanded our staff in the 3rd quarter to include the following members...

Please Welcome:

- Marketing:** Paula Swiridow, *Inside Marketing Representative*
- Sales:** Martin O'Malley, *New England Sales Representative*
- Support:** Amy Hoffman, *EMR Trainer /Support*
Bethany Preininger, *Accounting Assistant*
Bobbi Eggers, *Receptionist*
David Lassige, *Hardware Specialist*
Kim Lang, *EMR Trainer/Support*
Melissa Lokey, *EMR Trainer/Support*
Michelle James, *PM Support Specialist*



*Dan Wehrle,
Regional Sales Manager*

Dan has been with VOW for six years now. He manages sales transactions in the tri-state region of Pennsylvania. He will also assist in training and overseeing product demonstrations with new Account Managers.

Dan has 14 years of sales experience under his belt. Before VOW, he had worked as a Territory Manager with a software Value-Added Reseller. Prior to that, Dan worked as a District Director for the Muscular Dystrophy Association in Southern Florida managing fundraising events and campaigns.

For the past seven years, Dan has served, and continues to serve, as the Race Director for the Pittsburgh sector of the Susan G. Komen, Race For The Cure.

He is very proud of his professional achievements, but he is most proud of his wife and two beautiful children.

**Be sure to receive
the new 2007 ICD 9
Codes...Call VOW
today!**

Phone: 412-261-3791
1-888-950-0688
Fax: 412-424-2264

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REQUEST FOR THE 2007 ICD 9 CODES

GE has announced the release of the 2007 ICD-9 code updates. To obtain a disk of the codes and instructions for loading, please contact our office or simply complete this form and fax it to 412-424-2264. **One disk per office.*

ATTN: TARA

Customer Name: _____

Contact Name: _____

Ship to Address: _____

Thank you for your request! Please allow 7-10 business days for shipping.