

VOW Webinars were developed to educate our customers on the innovative products we offer which integrate with GE Healthcare's Centricity® suite of products.

Our products are designed to further enhance the functionality of your Centricity system. The integration will provide a seamless and total solution for your practice so that many of your labor-intensive and manual tasks can now be automated and completed in half the time.

Enclosed you will find a description of the product webinars we currently offer. Webinar invitations will be mailed to Centricity users via e-mail. If you currently do not receive monthly invitations and wish to be added to our recipient list, please call 1.888.950.0688 or send an email request to [info@virtualofficeware.net](mailto:info@virtualofficeware.net).



*To view our entire menu of value-added products, please visit our products page on our website at [www.virtualofficeware.net/ourproducts.html](http://www.virtualofficeware.net/ourproducts.html).*

*Information on the product webinars offered in 2010 as well as a quarterly schedule follow...*



**Product Descriptions**

**Centricity® Analytics:** Report with “drill-down” and “slice and dice” capabilities on financial & statistical information within your practice.

**Centricity EDI:** An integrated web-based, comprehensive, all-payer claims management solution via the internet.

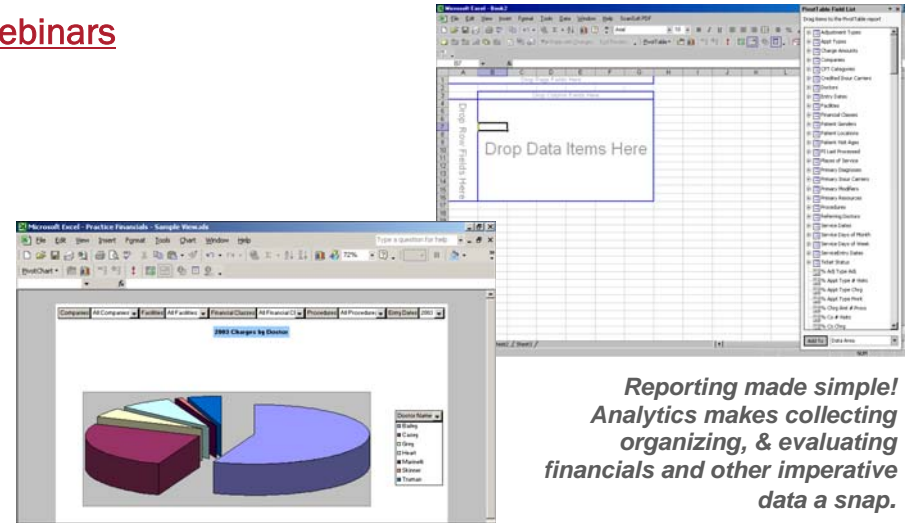
**Claim Edit Manager:** Allows users to edit claims against payer-specific rules prior to submission and it will prevent rejections that increase claim processing costs.

**Finance Charge Manager:** Automatically calculate finance charges on overdue balances with this efficient automated “bill collector.”

**Immunization Tracker:** Automate the collection and management of patient immunization data and enhance immunization monitoring, notification and reporting.

**Insurance AR Analyzer:** Quickly and conveniently identify and view all outstanding insurance balances .

**Optical Manager:** A management tool designed specifically for the needs of today’s optical professional who runs an optical shop.



**Reporting made simple!  
Analytics makes collecting  
organizing, & evaluating  
financials and other imperative  
data a snap.**

**Point of Sale Manager:** Efficiently maintain and track your product sales and inventory data.

**Procedure Fee Schedule Manager:** Stay up-to-date with multiple payers’ fee schedules. This module reads payer fee information from electronic data sources and applies the information to Centricity Practice Management fees.

**QuickPay:** Easily track the status of patient payments. Quickly post a single payment against a present visit as well as prior visits with outstanding balances.

**Self Check-in Kiosk:** This software add-on permits patients to indicate their arrival by using a touch-screen PC or by swiping an ID card all in a secure HIPAA compliant fashion.

**TimeClock:** Replace a mechanical time clock or time sheets by electronically recording employees’ start, finish, and break times.

**Word Helper:** Customize letters, forms, labels and envelopes utilizing patient information from Centricity Practice Management.

*\*Product Webinars are subject to change*

**Please visit <http://www.virtualofficeware.net/ourproducts.html> for our full array of products.**



**Self Check-in Kiosk...  
Speed up your patient check in process  
effortlessly!**

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## 2010 *Webinar Schedule*

- 1<sup>st</sup> Quarter Overview -

### January 2010

**Wednesday, January 13 @ 12pm EST**  
Procedure Fee Schedule Update Manager

**Wednesday, January 27 @ 11am EST**  
Claim Edit Manager

### February 2010

**Wednesday, February 10 @ 12pm EST**  
Point of Sale Manager

**Wednesday, February 24 @ 12pm EST**  
QuickPay & Insurance AR Analyzer

### March 2010

**Wednesday, March 10 @ 12pm EST**  
Finance Charge Manager

**Wednesday, March 24 @ 12pm EST**  
Centricity EDI

*If you would like to register for a Webinar session, please register at <http://mailings.virtualofficeware.net/webinar>.*

*Please call 1.888.950.0688 should you need assistance.*

